**Karlos Morgan**

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**912.346.6532**

**Work Experience**

**Production Shift Manager**

**Caesarstone Technologies USA**

**December 2015 to March 2018**

Consistently enforced safety and sanitation regulations.

* Successfully overseen and directed a workforce of 15-20 employees in the production or processing of goods.
* Effectively trained employees in corrective action and root cause analysis processes.
* Instrumental in meeting ambitious production goals resulting in reduced company expenses and earned bonuses for production personnel.

**Lead Chemical Polymerizer**

**SNF Holding Company**

**March 2014 to September 2015**

Complied with all PPE requirements and safety guidelines established by the company as well as OSHA.

* Regularly calculated chemical blends for products or processes, following standardized formulas.
* Maintained, calibrated, and operated various chemical testing and production equipment.
* Obtained quality control samples and transferred finished products.

**Entertainment Specialist, Manager**

**Blockbuster**

**August 2010 to April 2012**

Expertly provided customer service by greeting and assisting customers and responding to customer inquiries and complaints.

* Guided and supervised employees engaged in sales, inventory-taking, reconciling cash receipts, or in performing services for customers.
* Monitored sales activities to ensure customers received satisfactory service and quality goods.
* Efficiently trained employees to examine merchandise to ensure it is correctly priced, displayed and that it functions as advertised.

**Cashier**

**Burger King**

**February 2008 to March 2008**

Enthusiastically communicated with customers regarding orders, comments, and initiated solutions for complaints.

* Requested and recorded customer orders, and computed bills using cash registers, multi counting machines, or pencil and paper.
* Correctly issued receipts, refunds, credits, or change due to customers.
* Received payments by cash, credit cards, certificates, or automatic debits.

**Education**

**Associates in Finance** Savannah Technical College September 2010 to September 2012

James Madison University August 2009 to May 2010

South County Secondary School September 2005 to June 2009